



tel / fax: 510-667-0099

GRANITE - MARBLE - QUARTZ FABRICATION & INSTALLATION
COUNTERTOPS, SHOWER WALLS, FIREPLACES & MORE

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Residential 15 Year Limited Warranty (Natural Stone)

CUSTOM STONE will repair or replace, without charge, the countertop if it fails due to any defect in manufacturing or installation.

This warranty is valid for 15 Years from the date of installation and is NOT transferable.

This warranty does not extend to cover associated expenses such as plumbing, electrical, cabinetry, flooring, walls or any other costs that may be incurred in the repair or replacement of an item covered by this warranty.

The warranty does not cover:

- problems related to sinks that have been removed or dismantled for any reason, including plumbing purposes, since the original installation date
- damage caused by physical, chemical or other abuse
- countertops that have been removed from their original installed location
- damage caused by house settlement, fires, tornados, floods, earthquakes, or other acts of nature
- countertops that are not in indoor residential installation
- claims related to the natural characteristics of the stone including color variations, water lines, surface marks
- scratches, fissures, chips and crystals coming out
- use for any commercial purposes
- normal wear and tear
- damage from improper care and maintenance

Your granite countertops were sealed after the installation and this should be considered a temporary barrier, allowing time to wipe up spills before they can cause stains. All natural stone is porous and must be sealed at least once a year. Some stones are more porous than others. This is not a defect of the stone - it is a natural characteristic. Such stones may need to be sealed as often as every six months.